



North Carolina
State Health Plan
FOR TEACHERS AND STATE EMPLOYEES



Prescription Home Delivery Pilot Program

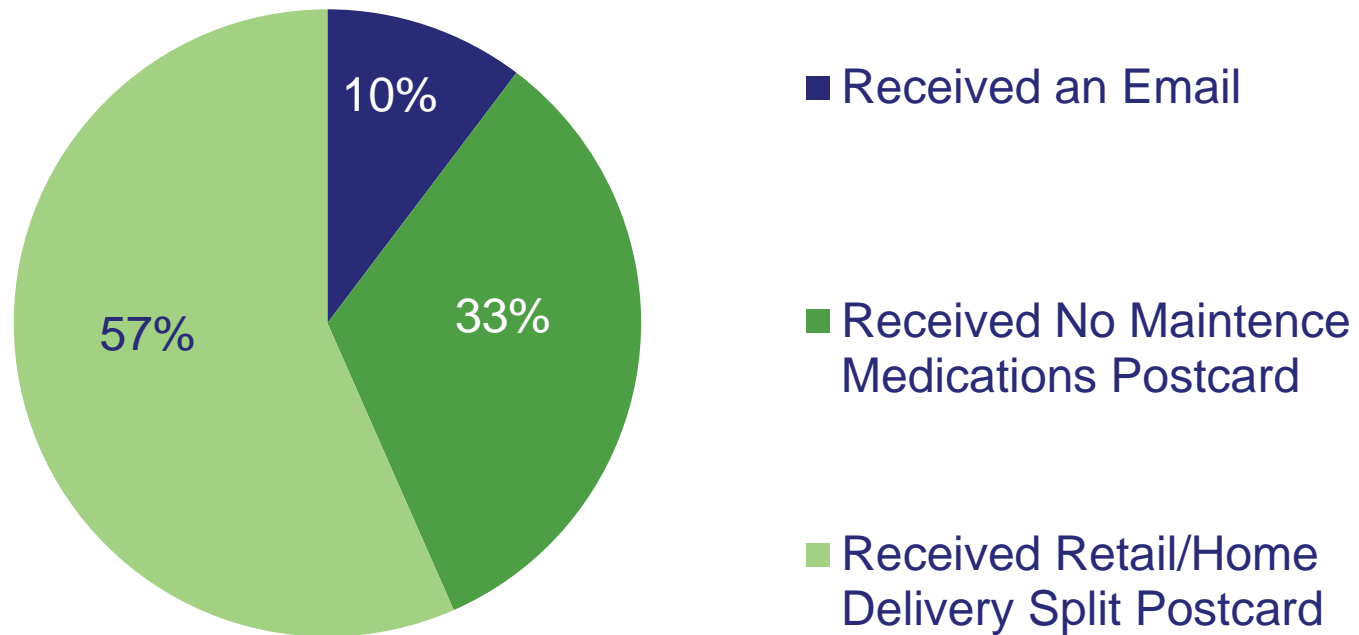
Board of Trustees Meeting

November 20, 2015

A Division of the Department of State Treasurer

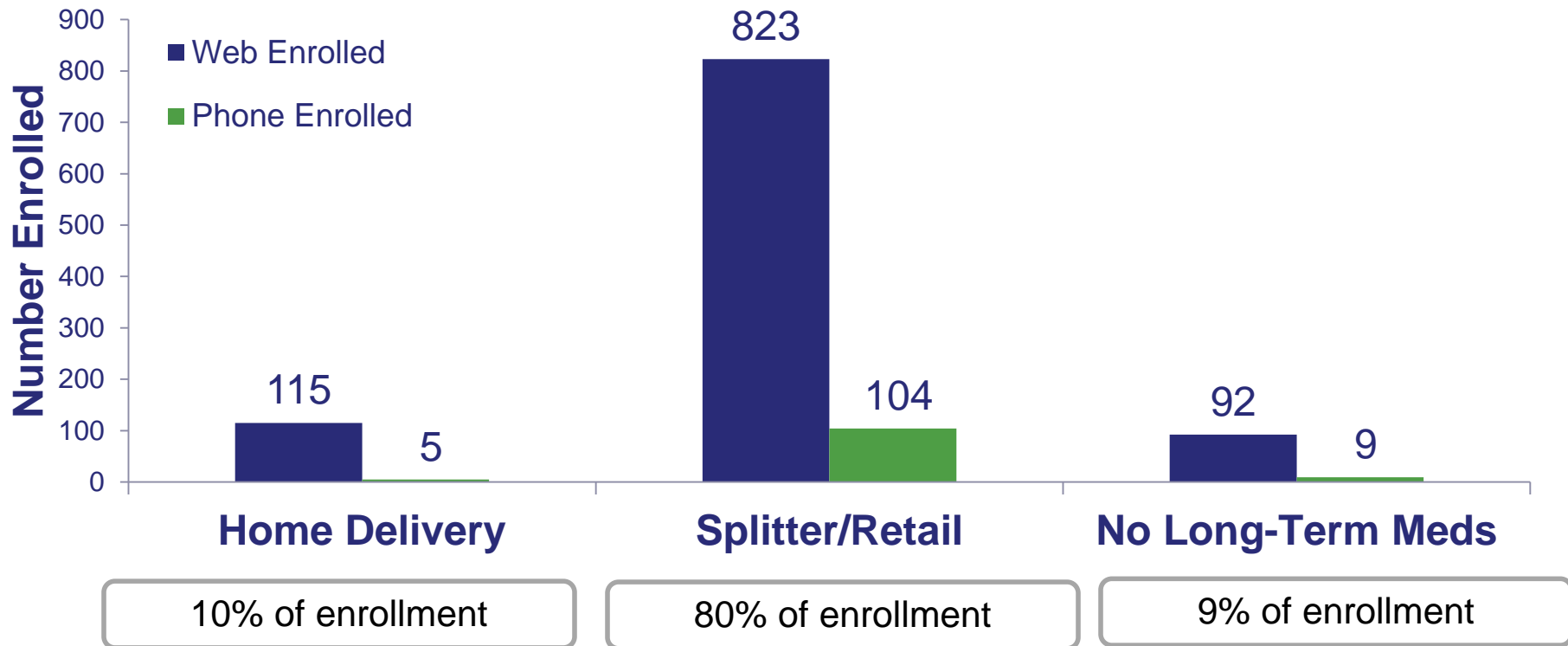
Home Delivery Pilot Program Communication

- Postcards and emails were sent to members in August 2015 announcing the program. Of the members who enrolled, the following communication methods were identified as how learned of the program.



Home Delivery Pilot Enrollment

- Enrollment was most successful among those already using the Express Scripts Pharmacy for long-term medications.
- 0.25% of the Plan's membership has enrolled in this program.

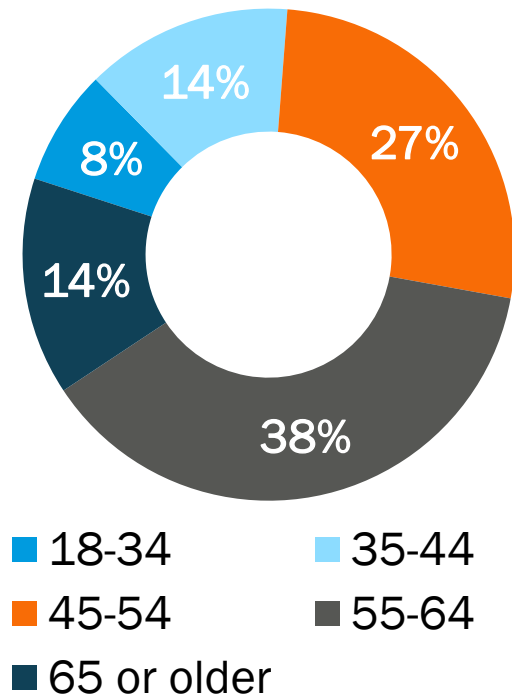


Home Delivery Pilot Demographics

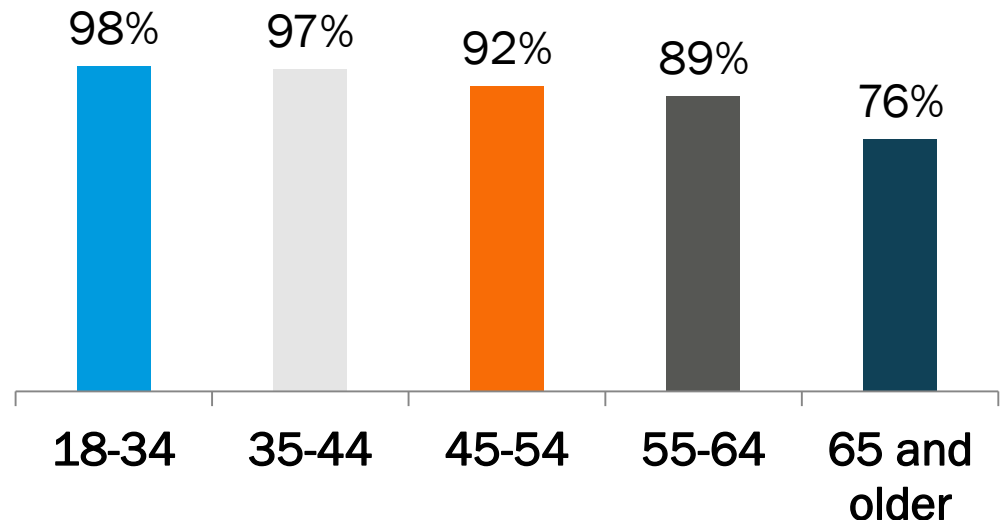
Two-thirds (65%) of members enrolled were between 45 and 64 years old.

- Of those younger than 65, more than 90% were enrolled online
- Among those 65 and older, more than 75% were enrolled online

By Age



Percent Who Enrolled



Home Delivery Pilot Next Steps

- Express Scripts will monitor prescription refills
 - 1st Retail fill- member will be reminded that their prescription could be filled at home delivery
 - 2nd Retail fill- Express Scripts will request prescription from physician and notify member
- Results of prescription refills moved to home delivery from October 2015 to December 2015 will be presented at next Board of Trustees meeting.