



Board of Trustees Meeting
Friday, May 22, 9:00 a.m. – 3:00 p.m.

- | | |
|---|------------------------------|
| 1. Welcome | Janet Cowell, Chair |
| 2. Conflict of Interest Statement | Janet Cowell, Chair |
| 3. Review of Minutes (Requires Board Approval) | Janet Cowell, Chair |
| A. January 22 and 23, 2015 | |
| B. February 11, 2015 | |
| 4. Executive Administrator Report | Mona M. Moon |
| A. Introduction of New Staff | |
| Dana Jones, Director of Contracting and Healthcare Compliance | |
| B. Organizational Update | |
| 5. Financial Report, Forecasting and Monitoring | |
| A. March 2015 Financial Report | Mark Collins |
| B. CY 2015 1st Quarter Actuarial Forecast Update | Mark Collins |
| C. Implication of Forecast Update on Long Range Planning | Mark Collins
Tom Friedman |
| 6. Legislative Update | Tom Friedman |
| Break | |
| 7. Benefit Design, Plan Options and Premiums | |
| A. Membership Report | Tom Friedman |
| B. Health Engagement Program Development | Nidu Menon |

8. Member Experience and Communications

- | | |
|--|----------------|
| A. CDHP Pharmacy Debit Card | Caroline Smart |
| B. 2016 Annual Enrollment Rules (Requires Board Approval) | Caroline Smart |
| i. Actives and Non-Medicare Retirees | |
| ii. Medicare Retirees | |

Lunch

- | | |
|--|-------------|
| C. Communications Update | Beth Horner |
| i. Communications and Marketing Services Request for Proposals | |
| ii. State Health Plan Website Re-design | |
| iii. Preview of Health Benefits Cost Estimator | |
| iv. Annual Enrollment Update | |

9. Contracting and Vendor Partnerships

- | | |
|--|----------------------------------|
| A. Contract with HTMS (Requires Board approval) | Lotta Crabtree
Caroline Smart |
| B. Aon Hewitt Eligibility and Enrollment Services (EES) Contract | Caroline Smart |
| i. Implementation Update | |
| ii. Call Center Service Levels | |

Break

10. Strategic Plan Scorecard – Measuring Success	Tom Friedman
--	--------------

11. Executive Session (for Board Members and Required Staff only) <i>Pursuant to: G.S. 143-318.11 and G.S. 132-1.2</i>	Janet Cowell, Chair
--	---------------------

- | | |
|---|-------------------------------|
| A. Lake Lawsuit (I. Beverly Lake et al. v. State Health Plan for Teachers and State Employees, et al.) (G.S. §143.318.11(a)(3)) | Lotta Crabtree |
| B. Communications and Marketing Services RFP Recommendation
(Requires Board Approval) | Lotta Crabtree
Beth Horner |

12. Adjourn	Janet Cowell, Chair
-------------	---------------------

Next Regularly Scheduled Meeting: August 27, 4:00-6:00 p.m. and August 28, 9:00 a.m.-3:00 p.m.

Our mission is to improve the health and health care of North Carolina teachers, state employees, retirees, and their dependents, in a financially sustainable manner, thereby serving as a model to the people of North Carolina for improving their health and well-being.