

Express-Scripts Transparency Capabilities



Express-Scripts.com enables better decisions for healthier outcomes

Online prescription management:

- Refills, renewals and order status
- View claims, balances and prescription history
- Locate a pharmacy
- Set preferences and edit personal information
- Available in Spanish and compatible with screen readers

Benefit education and management:

- Benefit highlights
- Order forms and cards
- Price medication, understand coverage and plan-preferred medications

Members get the most out of their prescription drug benefit plan and potentially lower costs with:

- My Rx Choices®, a prescription drug cost savings program
- Worry-Free Fills[®], an automatic refill program
- Transfer to home delivery service
- Personalized Pharmacy Care Profile, including Click to call a Specialist Pharmacist
- Access to their benefit details via the web, email and mobile device 24/7





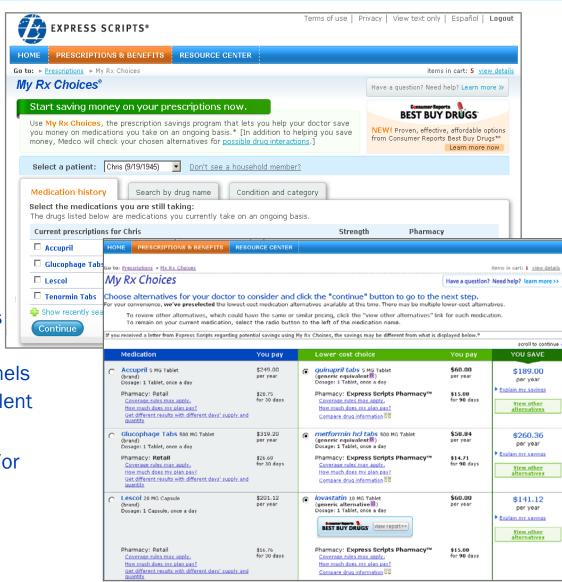
My Rx Choices®

This industry-leading prescription savings program provides a personalized, actionable experience, enabling members to comparison shop for possible lower-cost maintenance medications options.

Members can:

- View side-by-side drug comparisons showing plan pricing via retail pharmacy and home delivery channels for name brand and generic equivalent medications, if available
- View potential savings by drug and/or channel option
- View drug information
- Print to review with their doctor







My Rx Choices®

Educates and provides personalized, actionable information:

 Review side-byside drug information for easy comparison

Please wait while we check your

medications for possible drug

0 0 0

interactions

Daniel Pan, R.Ph.,

There are potential interactions with

Based on the medical conditions you have reported

to us, the medication alternative that you selected

may interact with or worsen your medical condition

You may have a possible interaction with the drug

interactions will be noted in the materials you will print

Once you finish choosing alternatives, potential

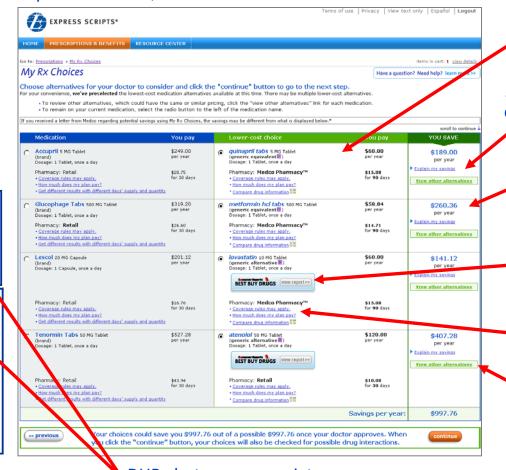
The potential interaction should be reviewed by your

your medications.

doctor before making changes in therapy.

Invastatin 10 MG Tablet

to take to your doctor.



Easy-to-understand definition of terms

"Explain my savings" gives details about why the option could cost them less

Clear identification of potential savings

Access to Consumer Reports Best Buy Drug information

> Information on plan paid amount

More than 25 possible lower-cost options could display

Confidential and Proprietary Information
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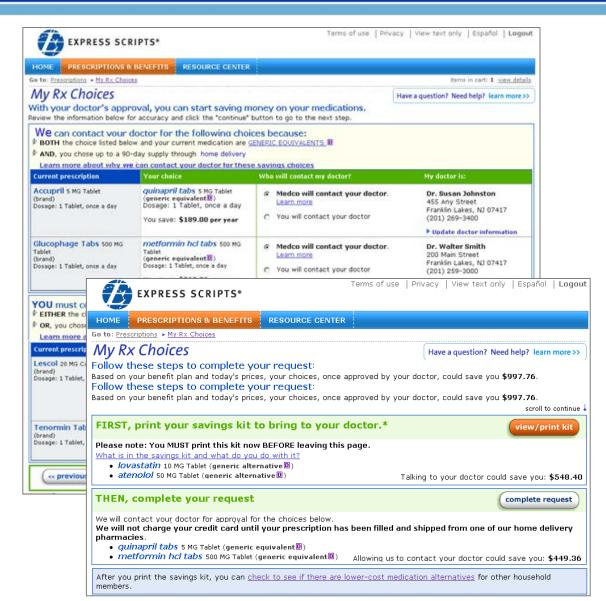
print



My Rx Choices®

Members can easily switch to lower-cost options.

- When members select a lowercost generic equivalent and/or home delivery Express Scripts can contact their doctor for new prescriptions on their behalf.
- For generic alternatives and/or retail pharmacy options, members can print information from My Rx Choices to discuss with their doctor.

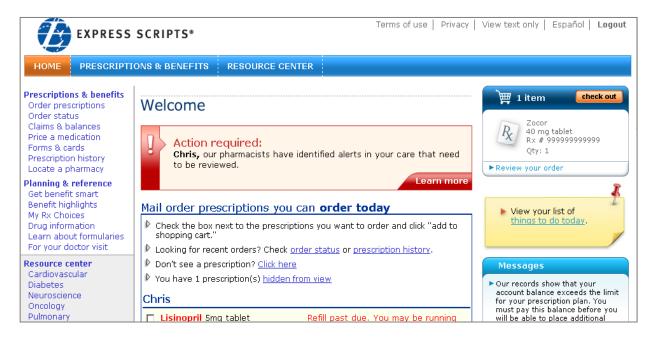




Managing health - Personalized care alerts

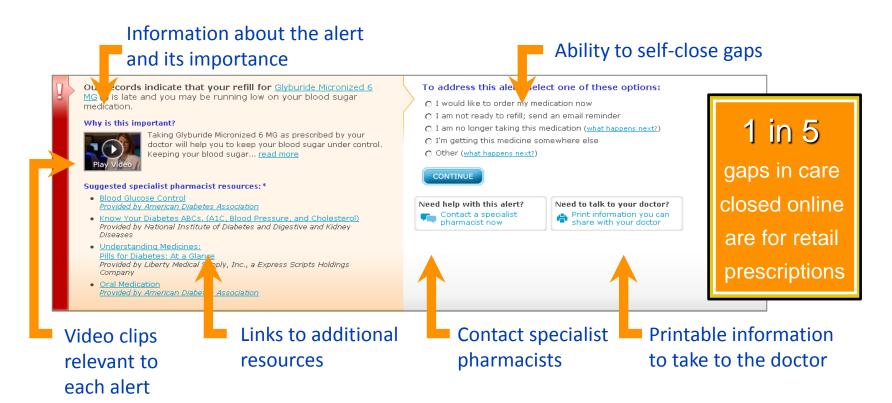
Unique clinical outreach helps keep members safe by providing personalized, actionable alerts when possible omissions, adherence gaps and "on-track" behavior are detected.

- Members receive an email that a new pharmacy care alert is available. Upon log in, their personalized red, orange or green alert is prominently located for their attention.
- With one click, members can access alert details, learn more about any risks from resources and video links, and take action using the options provided.





Managing health – Actionable alerts educate and improve adherence

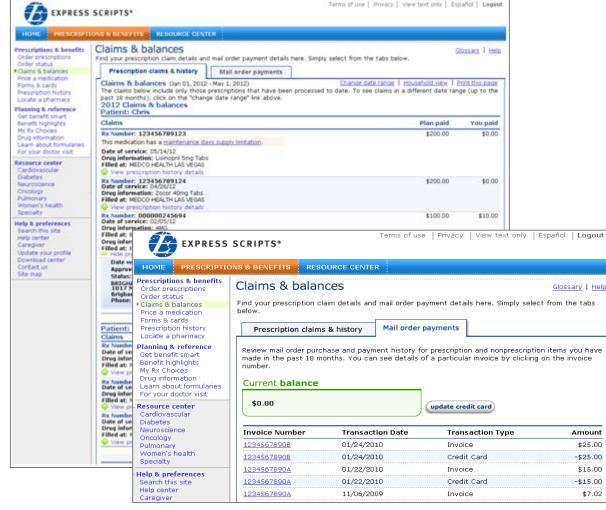




Managing prescriptions - Claims & balances

Available in one location, members can:

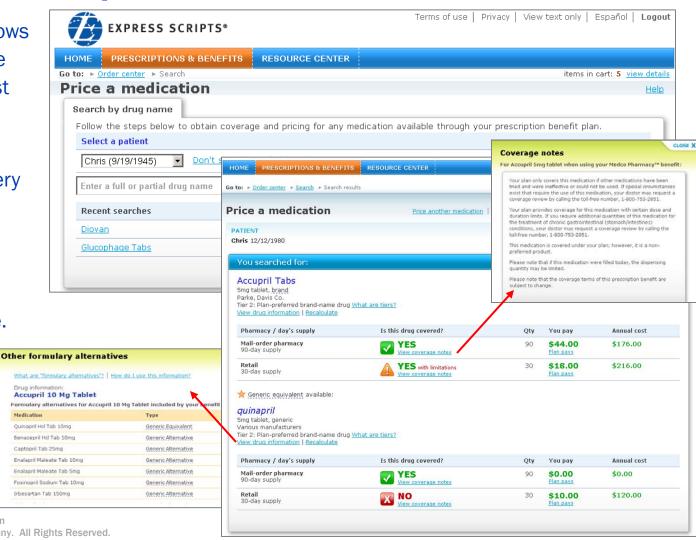
- Track and print their claims and history by month or year with detailed information, including how much their plan paid, how much they paid, prescribing doctor's name, and number of refills remaining.
- Pay outstanding balances and obtain historical invoice summaries with a link to each invoice for detail.
- Compile information easily for tax purposes





Managing prescriptions - Price a medication

- Price a medication allows members to determine plan coverage and cost for a medication.
- For comparison purposes, home delivery and retail pharmacy medication costs are provided, along with costs for a generic equivalent, if available.
- Additional coverage notes and formulary alternatives information is provided.







Managing prescriptions – Price a medication Multiple-drug accumulator pricing for CDH plans

■ The multiple-drug pricing results show consumer-drive health (CDH) plan members "market basket" pricing, the impact to balances and more.

