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STATE TREASURER OF NORTH CAROLINA
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Third Party Administrative Services Request for Proposal

Board of Trustees Meeting

June 2, 2017

A Division of the Department of State Treasurer

Third Party Administrative Services Request for Proposal

- The Plan issued the Third Party Administrative (TPA) Services Request for Proposal (RFP) on April 19, 2017. The technical requirements for this RFP include:
 - Account Management
 - Product and Network Management
 - Pharmacy Management
 - Alternative Provider Payment Models
 - Finance and Banking Administration
 - Customer Experience
 - Enrollment and Group Set-Up
 - Group Billing and Collection
 - Claims Processing and Appeals
 - Audit
 - Recovery and Investigations
 - Data and Technology
 - Initial and Ongoing Implementations
 - Reporting

TPA RFP Timeline

July 10, 2017

- Bid responses are due back to the State Health Plan

July 10 – July 28, 2017

- Evaluation of Proposals

July 31 – August 4, 2017

- Finalist Oral Presentations

August/September

- Recommendation to the Board of Trustees

September 2017

- Award of Contract (Contingent on Board approval)

September 2017 –
December 31, 2018

- Implementation Period

January 1, 2019

- Service Begins