

August 7 2020 HBR Alert



New eBenefits 'Hold Future Transactions' Functionality Available Monday

When HBRs log into eBenefits on Monday, August 10, they will find a new functionality available.

Today, once a termination or cancellation is entered in eBenefits, the member's record is no longer available to be modified.

This new "Hold Future Transactions" functionality, available Monday, will allow members to continue to update their information while the future transaction is held. This should be most beneficial for those employees who are retiring.

Please log into [HBR University](#) and review the document "Hold Future Transactions" for an overview and more details regarding this new functionality.



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