

January 12, 2022, HBR Alert



2022 HBR Annual Certification and Contact Information Survey

The State Health Plan is conducting its HBR Annual Certification, which includes a brief online training that is required of all HBRs. This training can be accessed via [HBR University](#) and must be completed by February 11, 2022.

In addition, the Plan is updating our HBR contact information so we can better assist you and your team.

This certification is a two-step process. First, log into [HBR University](#) and take the brief online training. Next, take the contact survey at the end of the training presentation or click [here](#) to provide your contact information.

If this training is not completed by February 11, 2022, access to eBenefits will be terminated. The Plan has the responsibility to ensure that HBRs are fully educated on all policies and practices applicable to the Plan. This requirement has been implemented in the interests of the employees you serve.

Your cooperation in the training and providing your contact information will help us maintain and improve the support and communications we provide. **Thank you in advance!**



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