

July 2025 HBR Update



We've Moved to a .GOV Website!



The State Health Plan's official website has moved from www.shpnc.org to www.shpnc.gov.

Same trusted, reliable information just added security with a .gov domain. **Please update your bookmarks and share this update with your employees!**

Note: State Health Plan contact information and email addresses remain the same.

Retirement Terminations

There are currently hundreds of employees with approved retirement benefits that have not been terminated by their active agency. That means they cannot be enrolled in retiree health benefits. Please remember that retirement terminations should be processed between 60 – 90 days prior to the retirement health benefit effective date to ensure these new retirees are enrolled and deducted appropriately prior to their effective date of coverage.

Also, please remind those new retirees that will be Medicare primary to ensure they have both their Medicare Parts A and B in place as early as possible, so their enrollment options are not limited. They cannot enroll in a Medicare Advantage Plan without Medicare Parts A and B. Nor can they enroll into a Medicare Advantage Plan retroactively, so it is critical to have everything ready to go prior to the retirement effective date.

Please refer members to [the Plan's website](#) for additional information on planning for retirement.

2026 Open Enrollment Reminders

Help Your Employees Stay Informed

Make sure your employees keep their contact information updated with the State Health Plan. Keeping information current allows the Plan to provide members with important updates on benefits, news, and upcoming events—including Open Enrollment.

Here are a few quick reminders to share with your employees:

- **Update Contact Info in eBenefits:** Encourage employees to verify that their mailing address, email, and phone number are current in eBenefits, the Plan's enrollment system. eBenefits can be accessed on the Plan's website www.shpnc.gov.
- **Ensure Employers Have the Correct Address:** Active employees should confirm their employer has their correct address on file. Retirees need to make sure personal information is current in ORBIT and eBenefits as the two systems do not coordinate.
- **Subscribe to the Plan's e-Newsletter:** Members can stay informed year-round by signing up for the monthly e-newsletter, Member Focus, at www.shpnc.gov/MemberFocus.
- **Follow the State Health Plan** on [Facebook](#) and [Instagram](#)!

Training Opportunities for HBRs

2026 Open Enrollment will be held Oct. 13-Oct. 31, 2025. The Plan is holding Open Enrollment trainings for HBRs in July to better prepare HBRs for the changes coming for 2026.

[The Plan's Board of Trustees recently approved several benefit design changes for 2026](#). These changes will be reviewed during these webinars. Please note that premiums and the salary bands will not be finalized until August, but these trainings will equip you with the most up-to-date information available.



Please select a day/time below that is convenient to register:

Monday, July 28, [10am](#) & [2pm](#)

Tuesday, July 29, [10am](#) & [2pm](#)

Wednesday, July 30, [10am](#) & [2pm](#)

Thursday, July 31, [10am](#) & [2pm](#)

Pre-65 Webinar Series: Only Three Remaining for 2025!

The “**Understanding Your Medical Plan Options When You Become Medicare-Eligible**” series is wrapping up for the 2025 benefit year. HBRs are urged to share this information with employees nearing retirement.

These popular, free webinars are designed for employees who will soon be 65, are already 65 or older, and retirees getting ready to turn 65. Each event lasts approximately 2 hours and will explain important information regarding Medicare, retirement health benefit options and offer the opportunity to ask questions.



The remaining 2025 webinars are scheduled for **July 23, August 5** and **August 21**. **Employees** who wish to attend are encouraged to Register Soon as these events fill quickly!


[Click here to register](#) →

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FOR MULTIPLE ROLES.




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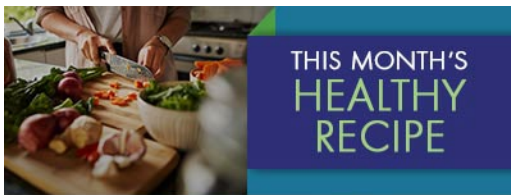
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Eligibility and Enrollment Questions: 855-859-0966

For questions on this newsletter, e-mail: shpmemberinquiries@nctreasurer.com