

October 16, 2025, Member Alert!



Attention State Health Plan Members: Open Enrollment is Underway!

Open Enrollment is underway and ends Oct. 31!

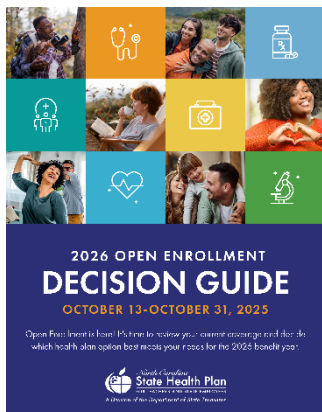
All active and Non-Medicare members will be automatically enrolled into the Standard PPO Plan (formerly the 70/30 Plan). If you would like to enroll in the Plus PPO Plan (formerly the 80/20 Plan) or if you would like to make a change to your dependents, you will need to **TAKE ACTION** during Open Enrollment.

There are several changes for 2026:

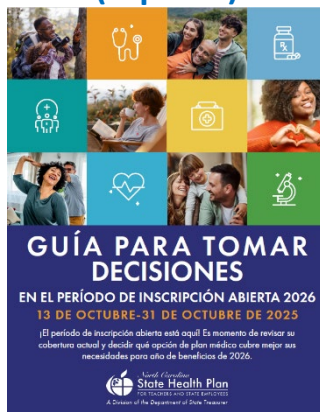
- There are increases to the deductible and copays on each plan.
- Salary-based premiums for active members is new, which means your salary dictates your premium rate. When you log into eBenefits you will see your 2026 monthly premium rate. Your salary information was provided by your HR department, which determines the salary band. **Salary-based premiums does not impact retirees.** Monthly premiums for all members can be found on the Plan's website at www.shpnc.gov

As a reminder, completing a tobacco attestation is **no longer** required to lower your monthly premium.

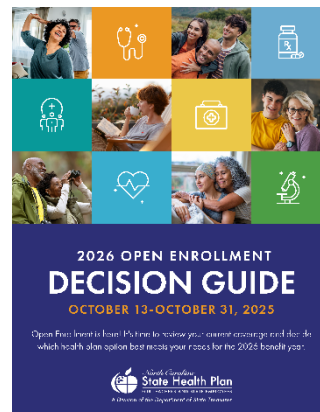
Active Decision Guide



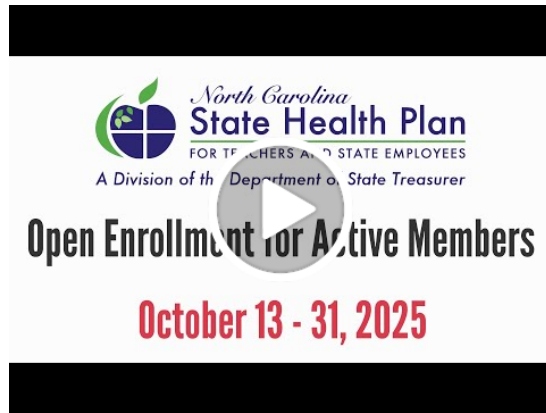
Active Decision Guide (Español)



Non-Medicare Decision Guide



OE Active Overview Video



Non-Medicare Overview Video



Need Help Enrolling Online?

[Active Member Enrollment Instructions →](#)

[Non-Medicare Retiree Enrollment Instructions →](#)

Navigate Through eBenefits



The Eligibility and Enrollment Support Center
is offering extended hours during Open Enrollment.

Monday-Friday: 8am-10pm; and Saturdays: 8am-5pm
855-859-0966



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