

July 10, 2026, Member Alert!



Important Updates: State Health Plan Board of Trustees Results Announcement

The State Health Plan (Plan) Board of Trustees took several significant actions today.

Click below to view a brief video from Treasurer Brad Briner outlining today's meeting.



In summary the Board voted on the following:

- Approved the contract award for Third-Party Administrative (TPA) Services to Blue Cross NC, effective Jan. 1, 2028.
- Approved the contract award for Pharmacy Benefit Manager (PBM) for Blue Cross NC, effective Jan. 1, 2028.
- Approved Preferred Provider contracts with UNC Health and Novant Health effective Jan. 1, 2027.
- Approved 2027 premium rates for all members.
- Approved 2027 benefit changes (Standard, Plus and 70/30 PPO Plans), including some decreased copays associated with parts of the new tiered provider network. 2027 benefit changes for Medicare Advantage plans were voted on at the [June board](#) meeting.

2027 Open Enrollment

Members will be receiving additional information prior to Open Enrollment. Open Enrollment for your 2027 benefits will be held Oct. 12 - Oct. 30, 2026. It's imperative that members stay engaged and read the information that will be sent in the coming months regarding your 2027 benefits. What can you do now?

- Ensure your mailing address, email, and phone number are correct in [eBenefits](#), the Plan's enrollment system. You can access eBenefits on the Plan's website at www.shpnc.gov.
- Make sure your employer has your correct address, as well.
- If you're a retiree, your personal information needs to be current in ORBIT and eBenefits as the two systems do not coordinate.
- Follow the State Health Plan on [Facebook](#) and [Instagram](#)!

Board materials outlining this information are posted to the Plan's [website](#).

[Click here to read the announcement →](#)



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North Carolina
State Health Plan
FOR TEACHERS AND STATE EMPLOYEES

A Division of the Department of State Treasurer
