

## IN-PERSON EVENTS

**18** september  
**WAKE**

10 a.m.-12 p.m.

**Hilton Garden Inn Crabtree Valley**

3912 Arrow Drive  
Raleigh, NC 27612  
Element III & IV

**19** september  
**JOHNSTON**

10 a.m.-12 p.m.

**Johnston County Agricultural Center**

2736 NC Highway 210  
Smithfield, NC 27577  
Auditorium

**24** september  
**JACKSON**

10 a.m.-12 p.m.

**Southwestern Community College**

447 College Drive  
Sylva, NC 28779  
Myers Auditorium

**25** september  
**BUNCOMBE**

10 a.m.-12 p.m.

**Asheville-Buncombe Technical  
Community College**

340 Victoria Road  
Asheville, NC 28801  
Ferguson Auditorium

**25** september  
**BURKE**

3 p.m.-5 p.m.

**Foothills Higher Education  
Conference Center**

2128 S. Sterling St.  
Morganton, NC 28655  
South Hall

**26** september  
**WILKES**

10 a.m.-12 p.m.

**John A. Walker Center,  
Wilkes Community College**

1328 S. Collegiate Drive  
Wilkesboro, NC 28697  
Lakey Ballroom

**26** september  
**FORSYTH**

3 p.m.-5 p.m.

**Enterprise Conference and  
Banquet Center**

1922 S. Martin Luther King Jr. Drive  
Winston-Salem, NC 27107  
Davis Room A & B

**27** september  
**GUILFORD**

9 a.m.-11 a.m.

**Sheraton Greensboro,  
Joseph S. Koury Convention Center**

3121 W. Gate City Blvd.  
Greensboro, NC 27407  
Colony Room

**2** october  
**VANCE**

3 p.m.-5 p.m.

**McGregor Hall Performing  
Arts Center**

201 Breckenridge St.  
Henderson, NC 27536  
Theater for McGregor

# 2025 Open Enrollment OUTREACH EVENTS

*for Medicare members*

**2025 Open Enrollment is  
Sept. 30-Oct. 25, 2024**

To attend an In-person Event,  
Webinar or Telephone Town Hall,  
please RSVP by visiting

**[www.shpnc.org](http://www.shpnc.org)**

and click on Open Enrollment  
Outreach Events and Webinars

### SEPTEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

### OCTOBER

SUN	MON	TUE	WED	THU	FRI	SAT
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

## IN-PERSON EVENTS (cont.)

### 3 **october** **WAKE**

10 a.m.-12 p.m.

#### **One Eleven Place**

111 Realtors Way  
Cary, NC 27513  
Grand Ballroom

### 3 **october** **ORANGE**

3 p.m.-5 p.m.

#### **Sheraton Chapel Hill**

One Europa Drive  
Chapel Hill, NC 27517  
Blue Hill Ballroom Salon A & B

### 7 **october** **GASTON**

3 p.m.-5 p.m.

#### **Habitat for Humanity of Gaston County**

1840 E. Franklin Blvd.  
Gastonia, NC 28054  
Johan Newcombe Event Center

### 8 **october** **CABARRUS**

10 a.m.-12 p.m.

#### **City Club at Gibson Mills**

325 McGill Ave. NW, Suite 150  
Concord, NC 28027  
Fieldcrest Room

### 8 **october** **RANDOLPH**

3 p.m.-5 p.m.

#### **AVS Catering and Banquet Centre**

2045 N. Fayetteville St.  
Asheboro, NC 27203  
Centre Room A, B & C

### 9 **october** **MOORE**

10 a.m.-12 p.m.

#### **Pinehurst Village Hall**

395 Magnolia Road  
Pinehurst, NC 28374  
Assembly Hall

### 9 **october** **ROBESON**

3 p.m.-5 p.m.

#### **Southeastern Agricultural Center**

1027 Highway 74 East  
Lumberton, NC 28358  
Hall B & C

### 10 **october** **CUMBERLAND**

10 a.m.-12 p.m.

#### **Doubletree by Hilton**

1965 Cedar Creek Road  
Fayetteville, NC 28312  
Salon A & B

### 14 **october** **NEW HANOVER**

3 p.m.-5 p.m.

#### **Terraces on Sir Tyler**

1826 Sir Tyler Drive  
Wilmington, NC 28405  
Grand Ballroom

### 15 **october** **ONslow**

10 a.m.-12 p.m.

#### **Hilton Garden Inn Jacksonville**

1016 Jacksonville Parkway  
Jacksonville, NC 28546  
Grand Ballroom

### 15 **october** **CRAVEN**

3 p.m.-5 p.m.

#### **New Bern Riverfront Convention Center**

203 S. Front St.  
New Bern, NC 28560  
Ballroom A

### 16 **october** **PITT**

10 a.m.-12 p.m.

#### **Hilton Greenville**

207 SW Greenville Blvd.  
Greenville, NC 27834  
Carolina Ballroom E, F

### 16 **october** **PITT**

3 p.m.-5 p.m.

#### **Hilton Greenville**

207 SW Greenville Blvd.  
Greenville, NC 27834  
Carolina Ballroom E, F

### 17 **october** **NASH**

10 a.m.-12 p.m.

#### **Nash Community College**

522 N. Old Carriage Road  
Rocky Mount, NC 27804  
Room 3, Brown Auditorium

### 18 **october** **PASQUOTANK**

10 a.m.-12 p.m.

#### **Museum of Albemarle**

501 S. Water St.  
Elizabeth City, NC 27909  
Auditorium plus Ferebee Hall

# 2025 Open Enrollment OUTREACH EVENTS

for Medicare members

## WEBINARS (duration 2 hours)

please RSVP at [www.shpnc.org](http://www.shpnc.org)

click on Open Enrollment Outreach Events and Webinars

### august 2024

sun	mon	tue	wed	thu	fri	sat
25	26	27	28 10 a.m.	29 2 p.m.	30	31

### september 2024

sun	mon	tue	wed	thu	fri	sat
1	2	3	4	5	6	7
8	9	10	11	12 2 p.m.	13 10 a.m.	14
15	16	17 2 p.m.	18	19	20	21
22	23	24	25	26	27	28
29	30 10 a.m. 2 p.m.					

### october 2024

sun	mon	tue	wed	thu	fri	sat
		1 10 a.m.	2	3	4 10 a.m.	5
6	7	8	9	10 6 p.m.	11 10 a.m.	12
13	14	15	16	17	18	19
20	21 10 a.m. 6 p.m.	22 10 a.m.	23	24	25	26
27	28	29	30	31		

## TELEPHONE TOWN HALLS (duration 45 min.)

please RSVP at [www.shpnc.org](http://www.shpnc.org)

click on Open Enrollment Outreach Events and Webinars

27 september

2 p.m.

4 october

2 p.m.

## 2025 Open Enrollment is Sept. 30-Oct. 25, 2024

For assistance with registering for an outreach event, call 866-720-0114 Monday-Friday, 8 a.m.-5 p.m.

For questions regarding enrollment, eligibility or for assistance regarding the enrollment system.

### Eligibility and Enrollment Support Center 855-859-0966

Extended hours during Open Enrollment:

Monday-Friday: 8 a.m.-10 p.m.

Saturday: 8 a.m.-5 p.m.

For questions regarding benefits or provider inquiries for the 2025 benefit year.

### Aetna Health Concierge (Customer Service) 833-690-1037 (TTY: 711)

Extended hours during Open Enrollment:

Monday-Friday: 8 a.m.-8 p.m.

Saturday: 8 a.m.-2 p.m.

For questions regarding Humana Medicare Advantage Plans.

### Humana 8888-700-2263

Monday-Friday: 8 a.m.-9 p.m.