



QUESTIONS AND SUPPORT

Call the Eligibility & Enrollment Support Center at 855-859-0966

Monday-Friday | 8 a.m.-5 p.m.

FOR MORE INFORMATION, OPEN ENROLLMENT EVENTS AND MORE, VISIT

WWW.SHPNC.GOV

North Carolina State Health Plan
FOR TEACHERS AND STATE EMPLOYEES
A Division of the Department of State Treasurer

2027 Open Enrollment

OCT. 12 - NOV. 6, 2026

The State Health Plan will continue to offer two Preferred Provider Organization (PPO) Plans for the 2027 benefit year.

STANDARD PPO PLAN

All members will automatically move to this plan. If you want to be enrolled in the Plus PPO Plan or make changes to dependents, you will need to **TAKE ACTION** during Open Enrollment.

PLUS PPO PLAN

If members would like to be enrolled in this plan, you will need to **TAKE ACTION** during Open Enrollment.

WHAT'S NEW IN 2027

- ✓ **NEW TIERED PROVIDER NETWORK**
- ✓ **NEW COPAY AMOUNTS BASED ON PROVIDER**

IMPORTANT REMINDERS

- The subscriber's salary will determine your monthly premium. That amount will be displayed online when you complete your enrollment.
- Your out-of-pocket costs will depend on the network tier of your provider. You will pay the least when you see a **Preferred Provider.**
- Preventive Services and medications remain covered at 100% — so no copay or deductible on either plan.
- Members who select and visit a Preferred Provider will enjoy a lower copay.
- The Lantern Surgical Benefit continues to offer members certain, pre-planned surgeries at no cost.

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