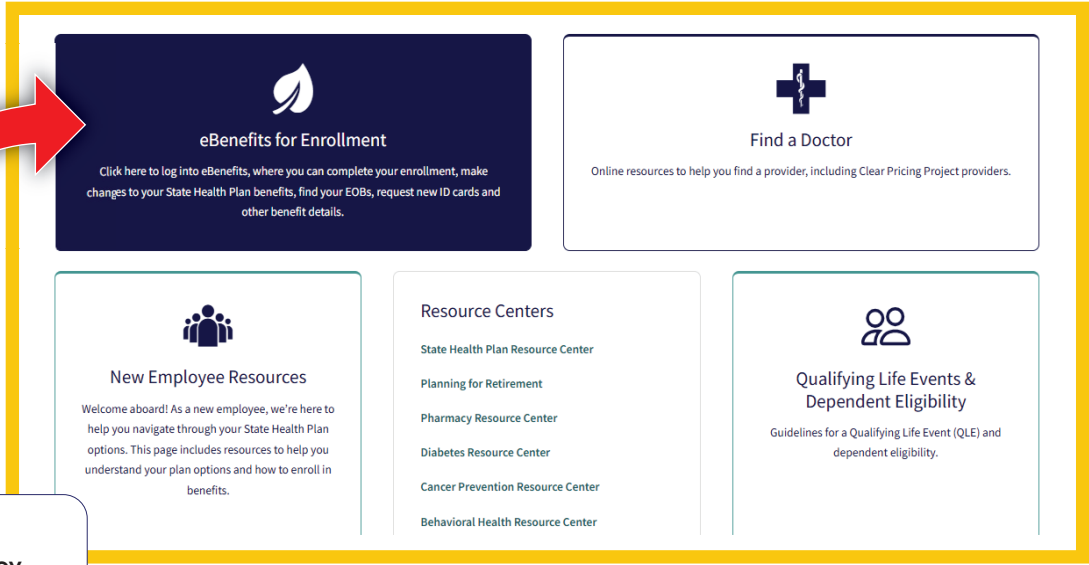


HOW TO COMPLETE ENROLLMENT ONLINE (Medicare Retirees)

1

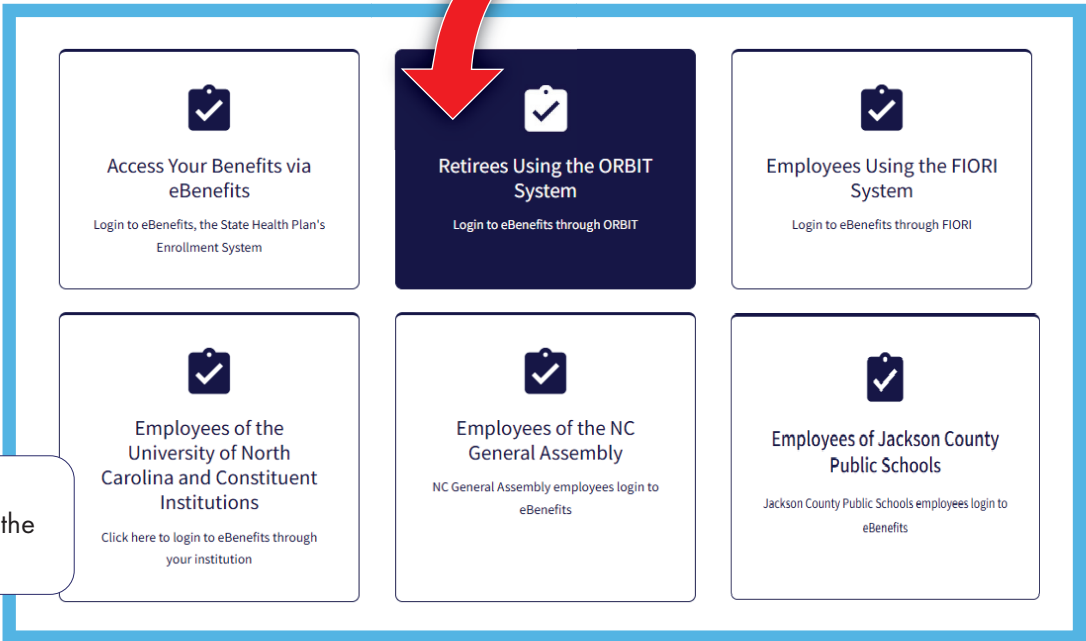
GO TO www.SHPNC.gov
CLICK ON eBenefits



Go to the State Health Plan's website www.SHPNC.gov and click eBenefits.

2

SELECT Retirees Using the ORBIT System



3

ENTER Username
and Password
CLICK Log in

Login to ORBIT

Are you a first-time user?
If so, you will need to create your account.

[Register](#)

User Name
[Forgot your User Name](#)

Password (case-sensitive)
[Forgot/Change Your Password](#)

[Log in](#)
[Need Help?](#)

Estimators

If you would like to calculate benefits without pre-filled personal information, use the options below. To calculate benefits with your information pre-filled, please login.

[Retirement Benefit](#)
[NC 401\(k\)/457 Transfer Benefit](#)
[Service Purchase](#)

Forms and Applications

Need to download forms without any pre-filled information? ORBIT provides convenient access to forms for printing without logging in.

NOTE: To access forms with your information pre-filled, please login.

[Forms and Applications](#)

If you can't remember your username and password, follow the steps to reset your username or password.

4

SELECT
State Health
Plan eBenefits

Home/Retired

Welcome to ORBIT! This secure portal provides 24/7 access to your personal retirement account information. ORBIT has tools available for employees and retirees, from creating a Custom Benefit Estimate to reaching a counselor with a specialized request.

As an active or separated employee, ORBIT is a one-stop retirement planning resource where you can review your membership service and contributions, designate and maintain beneficiaries and apply for retirement online.

For those who have successfully made the transition to retirement, ORBIT is the gateway to your payment history, tax withholdings and annual forms, income verification letters and more.

Having chosen a career to teach, protect, or otherwise serve the citizens of North Carolina, you have membership in one of the strongest pensions in the United States. The six percent you

State Health Plan eBenefits
eBenefits in the State Health Plan
[View](#)

Maintain Personal Information
View the personal information (name, address, date of birth, etc.) we currently have on file for you.
[View](#)

Maintain Direct Deposit
Manage your benefit payment account information.
[View](#)

Once logged in to your ORBIT account, select the State Health Plan eBenefits menu item on the left side of the screen or in the green box.

5

AGREE TO
Terms and
Conditions

Profile: Retired
Select Account

State Health Plan Information Center

Welcome to the State Health Plan Information Center.

Information regarding the State Health Plan coverage can be accessed through eBenefits. Click "Yes" to the terms and conditions below and you will be redirected to eBenefits.

Note: The application for eBenefits, but a separate window will open in a new window. Turn off the pop-up blocker or add this website to the exception list to access eBenefits. You will be automatically logged into eBenefits, but you may need to log out of each application. You may need to log in to ORBIT again.

Terms & Conditions

- I understand I am responsible for my ORBIT.
- I accept that I am responsible for log-out.
- I understand I need to permit popup windows.

☒ Yes, I agree to the terms & conditions. ☐ No, I don't agree to the terms & conditions.

You will be asked to agree to the Terms and Conditions. Please be sure to turn off your pop-up blocker or accept pop-ups from this website. You will not be able to continue until this has been completed.

6

SELECT
Enroll Now

Home **Health and Wellness** **Financial Wellness** **Videos**

QuickLinks

- State Health Plan
- HUMANA
- State Retirement Systems

Enroll Now!
Click Here to View and/or Enroll Your Benefits

Humana
Click Here to View your Humana Benefits

Select Enroll Now to begin the enrollment process.

7

CLICK
Get Started



State Health Plan
A Division of the Department of Health
A Division of the Department of Health

OPEN ENROLLMENT
October 12 - 30, 2026

NEW BENEFITS EFFECTIVE
January 1, 2027

2027 Open Enrollment is Here

All active and non-Medicare members will be automatically enrolled in the Standard PPO Plan. Members who wish to enroll in the Plus PPO Plan **MUST TAKE ACTION** during Open Enrollment.

Non-Medicare members in the Retirement Systems who remain in the Standard PPO Plan and are eligible will continue to have a \$0 premium for subscriber-only coverage.

All Medicare-eligible members in the 70/30 PPO Plan with both Medicare Part A and Part B will be enrolled in Humana Medicare Advantage PPO & Prescription Drug Base Plan. You will need to **TAKE ACTION** during Open Enrollment if you want to be enrolled in a different plan option.

All Medicare-eligible members currently enrolled in a Humana Medicare Advantage PPO Plan will remain in the same plan for 2027. You will only need to **TAKE ACTION** during Open Enrollment if you want to be enrolled in a different plan or if you need to make any changes regarding your dependents.

After you see a "Congratulations" message Print your Confirmation Statement.

[Show less](#)

[Get started >](#)

8

ADD or EDIT
Dependents to your
profile [CLICK](#) Next

Before you enroll in benefits

Do you need to add any dependents to your profile?

Note: You'll also be able to add dependents and select who you want to cover when you enroll in or edit your benefits.

To add a dependent, click 'Create dependent profile'

Name	Relationship	Date of Birth	Gender	Actions
[REDACTED]	Child	[REDACTED]	Male	Edit
[REDACTED]	Child	[REDACTED]	Female	Edit

[Create dependent profile](#)

[Next](#) [Previous](#)

No additional dependents will be added to coverage by creating a dependent profile.

9

[SELECT](#) Edit
Coverage

2027 SHP Medical Summary

You have entered a life or family change.

Medicare Primary Benefits

Humana Medicare Advantage PPO & Prescription Drug Base Plan

Policy Owner: [REDACTED]
Offered By: Humana
Effective Date: 01/01/2027
You Pay: \$64.00 per month
Persons Covered: [REDACTED]

[Edit coverage](#) [Plan details](#)

[Save](#) [Cancel](#)

Cost summary

[Hide all](#)

Benefit elections (1 items)

Monthly	Amount
Medicare Primary Benefits	\$64.00

You pay

Monthly Total	Amount
	\$64.00

10

Medicare Primary Benefits

Please select a reason for changing your benefit coverage.

You are making a change to benefit elections. Why are you making this change?

- ☒ Open Enrollment
☐ Life or family change (ex. Marriage, birth, death, loss of other coverage, etc.)

You must have a qualifying life or family change to change coverage.

Next

Previous

Cancel

CHECK Open Enrollment,
then CLICK Next

11

2027 SHP Medical Summary

Your 2027 SHP Medical benefit summary is shown below. To make changes, click Edit. Please note that your benefits have not been saved. You must click Save to complete the section.



Medicare Primary Benefits

Humana Medicare Advantage PPO & Prescription Drug Base Plan

Policy Owner: [REDACTED]

Offered By: Humana

Effective Date: 01/01/2027

You Pay: \$64.00 per month

Persons Covered [REDACTED]

Edit coverage

Plan details

Save

Cancel

SELECT Edit
Coverage

Cost summary

Hide all

Benefit elections (1 items)

Monthly
Medicare Primary Benefits [REDACTED] \$64.00

You pay

Monthly Total \$64.00

12

Humana Medicare Advantage PPO & Prescription Drug Base Plan

\$64.00
Monthly Cost

Annual Deductible	\$0
Out-of-Pocket Maximum (copays/coinsurance/deductibles)	\$4,000
Prescription Drug Copays (30 day supply/Tiers 1/2/3/4)	\$10/\$40/\$64/25% (up to \$100 max)
Primary Care Physician Office Visit	\$20 copay

✓ Currently Selected

Plan details

Humana Medicare Advantage PPO & Prescription Drug Enhanced Plan

\$147.00
Monthly Cost

Primary Care Physician Office Visit	\$10 Copay
Lab Visits	\$10 Copay
Radiology OP	\$40 Copay
Radiation Therapy	\$40 Copay

Select plan

Plan details

CHOOSE Your
Medicare Benefits Plan

13

2027 SHP Medical Summary

Your 2027 SHP Medical benefit summary is shown below. To make changes, click Edit. Please note that your benefits have not been saved. You must click Save to complete the section.



Medicare Primary Benefits

Humana Medicare Advantage PPO & Prescription Drug Base Plan

Policy Owner: [REDACTED]
 Offered By: Humana
 Effective Date: 01/01/2027
 You Pay: \$64.00 per month
 Persons Covered: [REDACTED]

[Edit coverage](#) [Plan details](#)

[Save](#) [Cancel](#)

Cost summary

Benefit elections (1 items) [Hide all](#)

Monthly
 Medicare Primary Benefits [REDACTED] \$64.00

You pay

Monthly Total \$64.00

REVIEW Medical
 Summary, [CLICK](#) Save

14

[CONFIRM](#) changes,
[CLICK](#) Confirm Changes, then
[CLICK](#) Complete Enrollment

You have successfully updated this benefit.



Medicare Primary Benefits for [REDACTED]

Medicare-approved, private insurance plan that provides health and prescription coverage.

[Currently selected](#)
 Humana Medicare Advantage PPO & Prescription Drug Base Plan

Covers you
 Effective 01/01/2027

[Show plan details](#)

[Edit coverage](#)

\$64.00
 per month

☒ I have reviewed the information above

[Confirm changes](#) [Return home](#)

Review and confirm your enrollment

Great work selecting your benefit! Just a few more things to do to confirm your enrollment.

Review your benefit elections

1 benefit enrolled

Take one final look of your benefits and make sure everything looks good to go!

Your enrolled benefits

Plan name	Persons covered	Cost (Monthly)
Humana Medicare Advantage PPO & Prescription Drug Base Plan	Just you	\$64.00

Your declined benefits

You have not declined any benefits.

[Edit benefits](#)

Cost summary

This is a summary of your OE benefit elections

[Hide all](#)

Benefit elections (1 item)

Monthly
 Medicare Primary Benefits [REDACTED] \$64.00

You pay
 Monthly Total \$64.00

[Complete enrollment](#) [Previous](#) [Cancel & return home](#)

15

PRINT
 Confirmation
 Statement

Congratulations [REDACTED]!
 You have completed your enrollment!

You have until 10/30/2026 to make changes to your benefit selections.

Now what? Here are a few things to consider.



Confirmation Statement

Download or print a summary of your benefits for your records



Download the Benefitplace app

Get easy access to your coverage details, educational content and more - in the palm of your hand.

[Continue to next page](#)