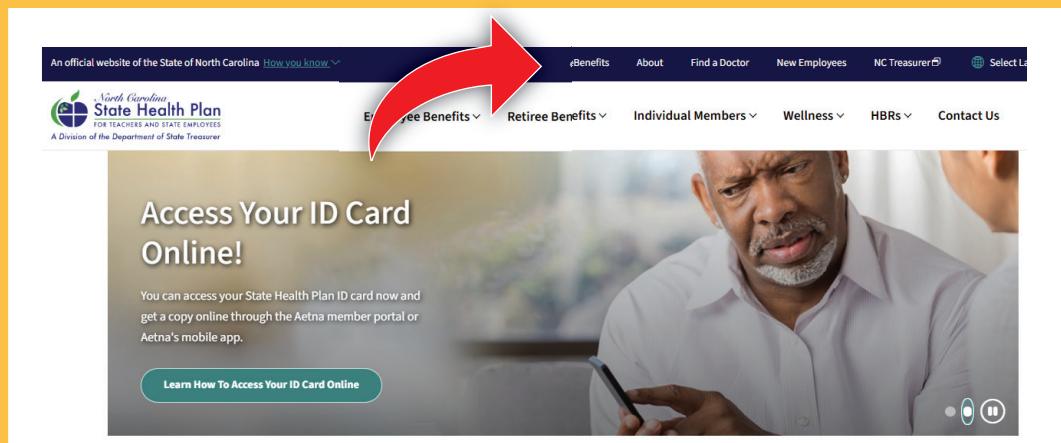


## How to Select or Update your Primary Care Provider

Selecting or updating your Primary Care Provider (PCP) in eBenefits, the State Health Plan's (Plan) enrollment system, is now easier than ever. Please note that it takes 7-10 days for changes to take effect and for a new member ID card to be issued. Follow the steps below to make your updates:

**1**

GO TO  
[www.SHPNC.gov](http://www.SHPNC.gov)  
CLICK ON eBenefits



Go to the State Health Plan's website [www.SHPNC.gov](http://www.SHPNC.gov) and click eBenefits.

**2**

SELECT  
Appropriate  
Enrollment System



If you are employed by any of the organizations in the boxes, click to select.  
If not, click Access your Benefits via eBenefits.

## 3

## SELECT

Select or Update  
Primary Care Provider

There are two ways  
to access this.

**Quick Links**

<a href="#">Aetna Member Portal</a> <a href="#">Allstate</a> <a href="#">CVS Caremark</a>	<a href="#">EyeMed Vision Care</a> <a href="#">P&amp;A Spending Accounts</a> <a href="#">MetLife Dental</a>
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**Primary Care Provider (PCP)** Reviewed 05/02/2025

It is important to regularly verify your Primary Care Provider on file is up to date. Please review and [Select](#) or [Update](#) your Primary Care Provider, if needed.

[View Primary Care Provider \(PCP\)](#)

**Email Address** Reviewed 05/02/2025

Review and confirm your email address to ensure you receive important communications from the State Health Plan.

[View Email Address](#)

SELECT  
Search

Select Search next to the member you'd like to edit.

5

ENTER Location  
CLICK Apply

Enter the location for desired provider.

Welcome! Let's get started.

---

Enter your location to find providers near you.

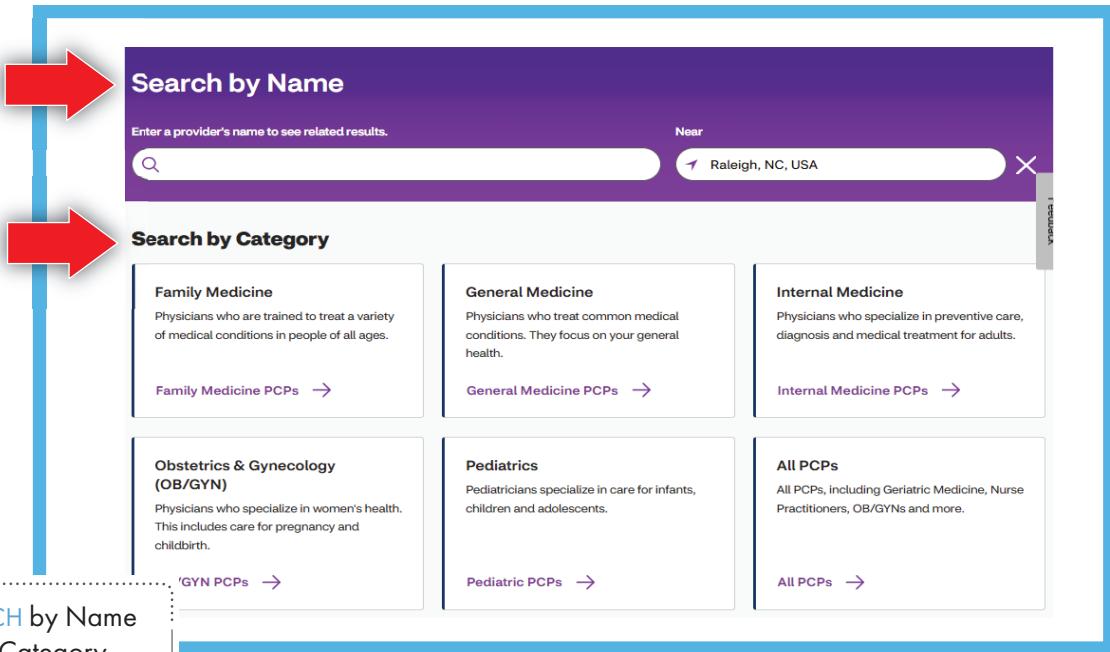
Near





# 6

SEARCH by Name  
or by Category



**Search by Name**  
Enter a provider's name to see related results.  
Near Raleigh, NC, USA

**Search by Category**

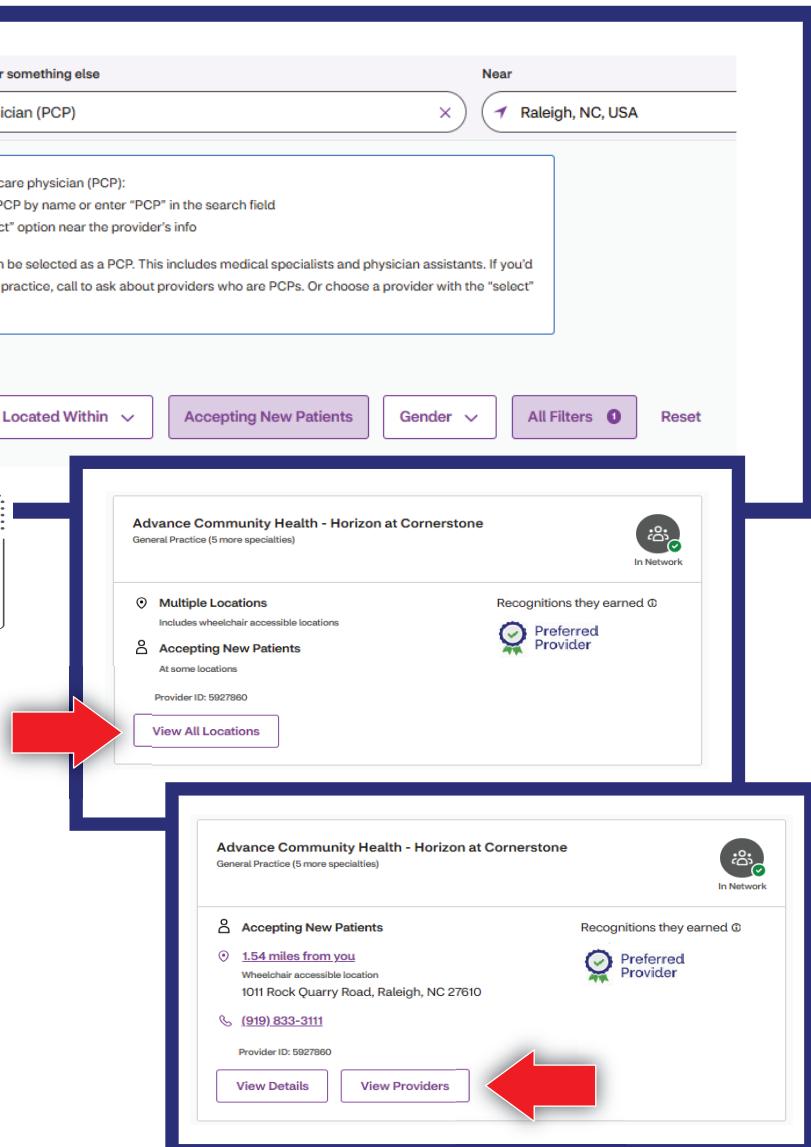
<b>Family Medicine</b> Physicians who are trained to treat a variety of medical conditions in people of all ages. <a href="#">Family Medicine PCPs</a>	<b>General Medicine</b> Physicians who treat common medical conditions. They focus on your general health. <a href="#">General Medicine PCPs</a>	<b>Internal Medicine</b> Physicians who specialize in preventive care, diagnosis and medical treatment for adults. <a href="#">Internal Medicine PCPs</a>
<b>Obstetrics &amp; Gynecology (OB/GYN)</b> Physicians who specialize in women's health. This includes care for pregnancy and childbirth. <a href="#">OB/GYN PCPs</a>	<b>Pediatrics</b> Pediatricians specialize in care for infants, children and adolescents. <a href="#">Pediatric PCPs</a>	<b>All PCPs</b> All PCPs, including Geriatric Medicine, Nurse Practitioners, OB/GYNs and more. <a href="#">All PCPs</a>

# 7

SELECT Desired Filters  
SELECT View Practice Locations,  
then View Providers

Select the desired filters to assist in your search, then View All Locations for your desired practice. If there is more than one provider at this practice location, select View Providers.

Visit [www.shpnc.gov](http://www.shpnc.gov)  
to learn more about copay  
reductions for office visits.



Search by name, specialty or something else  
Near Raleigh, NC, USA

To select a primary care physician (PCP):

- Search for a PCP by name or enter "PCP" in the search field
- Use the "select" option near the provider's info

Not all providers can be selected as a PCP. This includes medical specialists and physician assistants. If you'd like to visit a certain practice, call to ask about providers who are PCPs. Or choose a provider with the "select" option available.

Filters

Visit Type  Located Within  Accepting New Patients  Gender  All Filters  Reset

**Advance Community Health - Horizon at Cornerstone**  
General Practice (5 more specialties)

**Multiple Locations**  
Includes wheelchair accessible locations

**Accepting New Patients**  
At some locations

Provider ID: 5927860

[View All Locations](#)

**Advance Community Health - Horizon at Cornerstone**  
General Practice (5 more specialties)

**Accepting New Patients**

**1.54 miles from you**  
Wheelchair accessible location  
1011 Rock Quarry Road, Raleigh, NC 27610

[\(919\) 833-3111](#)

Provider ID: 5927860

[View Details](#) [View Providers](#)

# 8

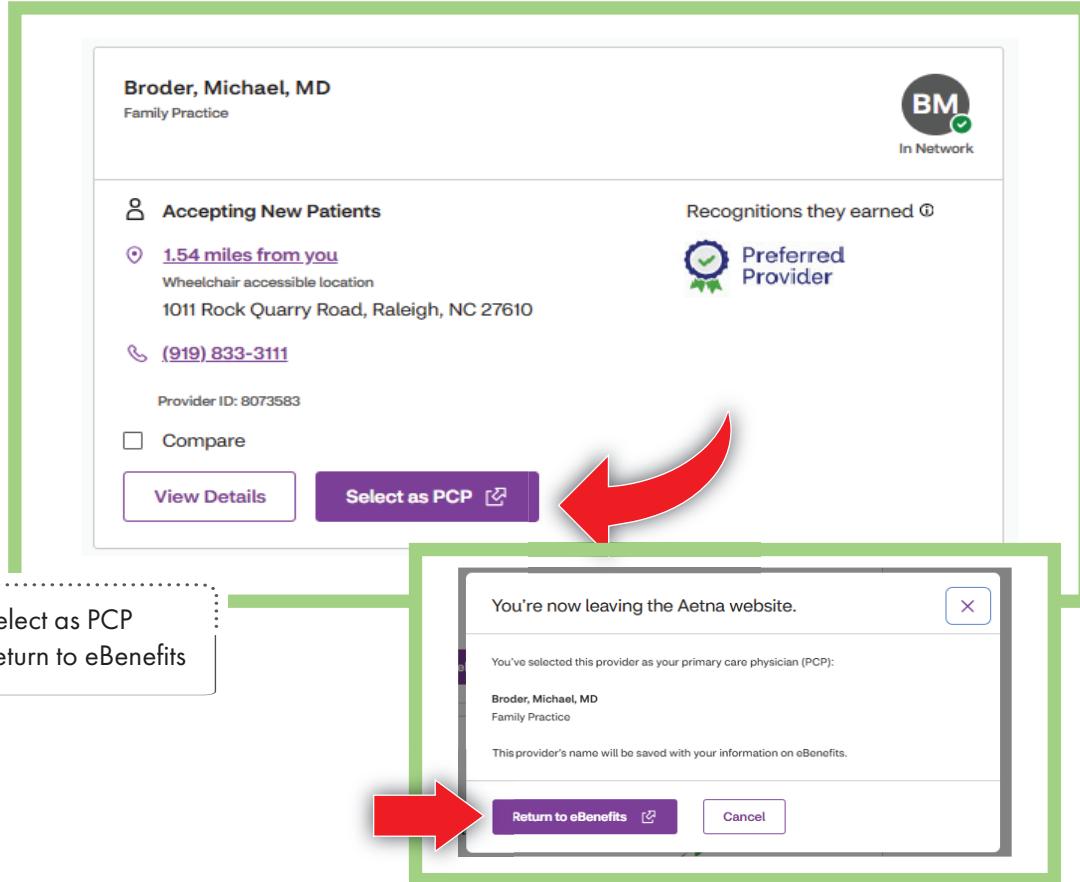
Broder, Michael, MD  
Family Practice

 In Network

Accepting New Patients  
1.54 miles from you  
Wheelchair accessible location  
1011 Rock Quarry Road, Raleigh, NC 27610  
(919) 833-3111  
Provider ID: 8073583  
Compare  
View Details **Select as PCP**

You're now leaving the Aetna website.  
You've selected this provider as your primary care physician (PCP):  
Broder, Michael, MD  
Family Practice  
This provider's name will be saved with your information on eBenefits.

**Return to eBenefits** **Cancel**



# 9

PCP Name  
Broder, Michael, MD

Use the same provider for my dependents

Boos, Kaitlin A., NP  
Kocsis, Margaret MCCULLERS, MD

**Next** **Previous** **Cancel**

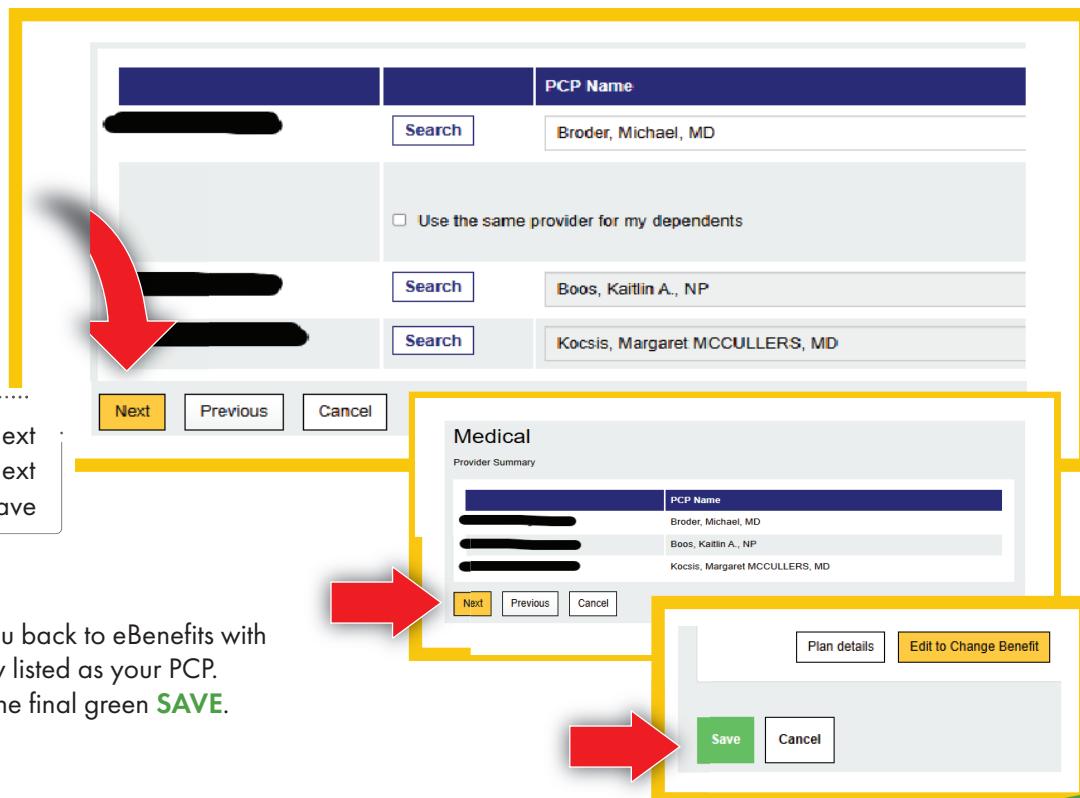
Medical  
Provider Summary

PCP Name
Broder, Michael, MD
Boos, Kaitlin A., NP
Kocsis, Margaret MCCULLERS, MD

**Next** **Previous** **Cancel**

Plan details **Edit to Change Benefit**

**Save** **Cancel**



This will bring you back to eBenefits with this Provider now listed as your PCP. Be sure to click the final green **SAVE**.