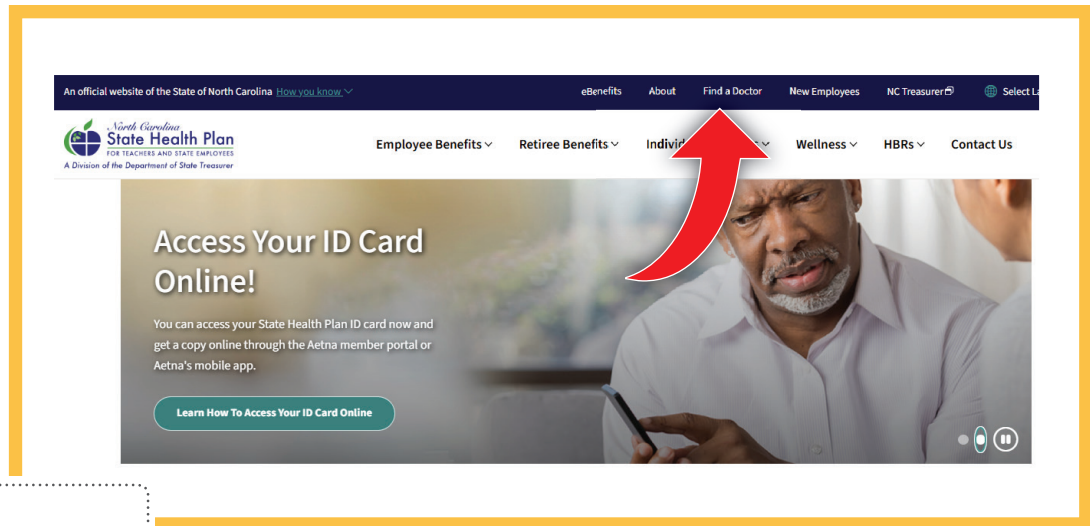


# How to Find a Preferred Provider

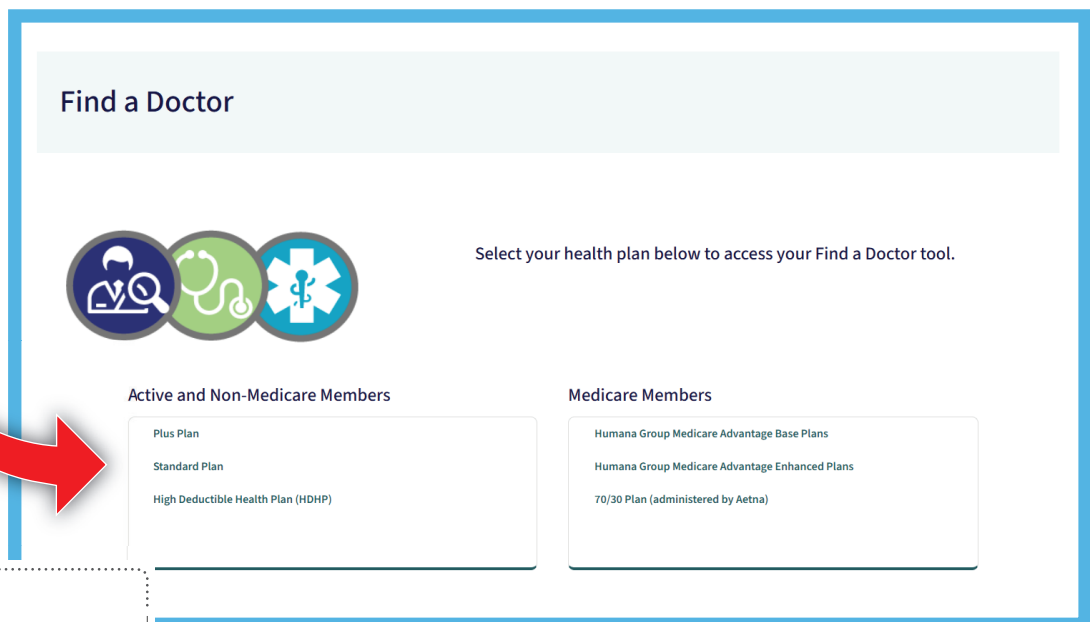
*Using the Aetna Find A Doctor Tool*



1

GO TO  
**www.SHPNC.gov**  
CLICK ON  
Find a Doctor

Go to State Health Plan's website **www.SHPNC.gov** and click Find a Doctor.



2

SELECT  
Your Plan Type



## Directory of health care professionals for North Carolina State Health Plan

### Already a member?

Login to Secure Site

Not registered yet?

Register Now

#### Why Register?

You will be able to find all your coverage information online when you need it.

#### Searching as a member is better

You Can:

- ✓ Get results for your plan
- ✓ View cost estimates
- ✓ Select a primary care doctor

### Continue as a guest

Please enter your **home** location (zip, city, county or state) to access providers specific to your plan benefits.

Enter location here

Traveling? You can change your location after you select your plan

#### Look within

25 Miles

0 Miles

100 Miles

Search

3

ENTER  
Search Criteria  
CLICK Search

Enter zip code, city, county, or state into the search box. You can also adjust the search radius by using the slider to set the desired distance in miles from your chosen location. Click Search.



Members may log in to an existing account, or select "Continue as Guest" if you don't have the info. needed to register for an account until you receive your new ID cards after Open Enrollment.

## Directory of health care professionals for North Carolina State Health Plan

Home > Find a provider

Already a member?

Login to secure site

Searching by: North Carolina State Health Plan

What do you want to search for near 27502 (Apex, NC)? [Change location](#)

Q

Eg: John Wright, Primary Care Physician, Dermatologists, Periodontists

OR

### Find what you need by category



Medical Doctors & Specialists >

Primary care physicians (PCPs), pediatricians, cardiologists, OB/GYNs, others



Hospitals & Facilities >

Hospitals, physical therapists, nursing centers, others



Urgent Care >

A type of facility focused on the delivery of urgent care outside of an emergency room



Walk-In Clinics >

All Other Results\*: A facility that accepts patients on a walk-in basis. \*Lists both designated and non-designated walk-in providers.



Mental Health >

Counseling, EAP, mental health facilities, substance use treatment, psychiatrists, others



Labs & Testing >

Bloodwork, lab tests, diagnostic testing centers, sleep centers, imaging centers, others



Alternative Medicine >

Chiropractors, acupuncturist, massage therapists, dieticians, others



Durable Medical Equipment (DME) >

Hearing aids, breast pumps, prosthetics, wheelchairs, diabetes equipment, others



Common Procedures & Conditions >

Search providers by procedures they perform or conditions they treat

4

ENTER  
Doctor Name or  
Type of Doctor, OR  
CHOOSE Category

Enter your doctor's name or the type of doctor you are looking for, OR Choose a category for the type of doctor, facility or care you need.

5

## CHOOSE Subcategory

Choose the subcategory for the type of doctor, facility or care you need.



Your options in this step and the next may differ from the shown example depending on the category you choose.

Directory of health care professionals for North Carolina State Health Plan

st Home > Find a provider

Already a member? [Login to secure site](#) Location 27502 (Apex, NC) Searching by: North Carolina State Health Plan

What are you looking for?

**Doctors (Primary Care)** >

Primary care physicians (PCPs), family practice, pediatrician, etc.

**Medical Specialists** >

Gastroenterologist, neurologist, cardiologist, orthopedist, dermatologist, others

**Medical Therapists** >

Physical therapist, speech therapist, occupational therapist, others

**Natural Therapy Professionals** >

Professionals who focus on alternative medicines such as acupuncture, chiropractors, and herbal remedies

**Hearing Discount Locations** >

Hearing providers who give a discount to Aetna members

**All Medical Professionals** >

Any professional that works in medical field

6

## CHOOSE Narrowed Subcategory

Choose the narrowed subcategory for the type of doctor, facility or care.

Directory of health care professionals for North Carolina State Health Plan

st Home > Find a provider

Already a member? [Login to secure site](#) Location 27502 (Apex, NC) Searching by: North Carolina State Health Plan

What are you looking for?

**Doctors (Primary Care)**

Primary care physician (PCPs), family practice, pediatrician, others

---

All Primary Care Physicians »

A doctor who provides both the first contact for a person with an undiagnosed health concern as well as continuing care of varied medical conditions.

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Adolescent Medicine Physician »

A physician who provides care to children as they develop from a child to an adult.

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Family Practice Physician »

A physician who is educated and trained in family practice.

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General Practice Physician »

A medical doctor who treats acute and chronic illnesses and provides preventive care and health education to patients.

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Geriatrician »

A physician focused on the diagnosis, treatment and prevention of disease in older people and the problems specific to aging.

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Internist »

A physician who specializes in the diagnosis and medical treatment of adults. This specialty, called internal medicine, is dedicated to adult medicine.



# 7

## BROWSE Preferred Providers

In network search results for Primary Care Physician (PCP) near 27502 (Apex, NC)  
[See Important Notice About Participating Providers below](#)

**In Network** List View Map View Filter & Sort Print

# A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Provider/Facility Information	Distance	Plan Information	Ratings
<b>Alexander, Steven T., MD »</b> In Network <b>Provider ID #: 9354427</b> 1801 Olive Chapel Rd Ste 107 Apex, NC 27502 (919) 267-5862 <b>Specialties:</b> Family Practice <b>Accepts your insurance through :</b> Avance Care In Network <b>Specialties:</b> Family Practice <input type="checkbox"/> Add to compare <a href="#">Report Incorrect Information »</a>	2.03 miles	 <b>Preferred Provider</b> Quality & Effective Care See Accepted Plans	☆☆☆☆ 0 rating(s) »
<b>Tomczyk, Marie, MS »</b> In Network <b>Provider ID #: 6689485</b> 1801 Olive Chapel Rd Ste 107 Apex, NC 27502 (919) 267-5862 <b>Specialties:</b> Physician Assistant <b>Accepts your insurance through :</b> Avance Care In Network <b>Specialties:</b> Physician Assistant <input type="checkbox"/> Add to compare <a href="#">Report Incorrect Information »</a>	2.03 miles	 <b>Preferred Provider</b> This provider has a specialty focus of Family Practice See Accepted Plans	☆☆☆☆ 0 rating(s) »

Notice the Preferred Provider badge, which identifies providers that have been identified by the Plan as providers who are committed to improved access to high-quality, affordable health care. When you select and see one of these providers you will pay the lowest copay for an office visit.



### HELPFUL TIPS:

- If you don't find the doctor you are looking for, try searching for the medical practice or group name.
- Some doctors may be in-network but will not appear in the directory. This is usually due to the practice not choosing to list nurse practitioners and/or physician assistants.