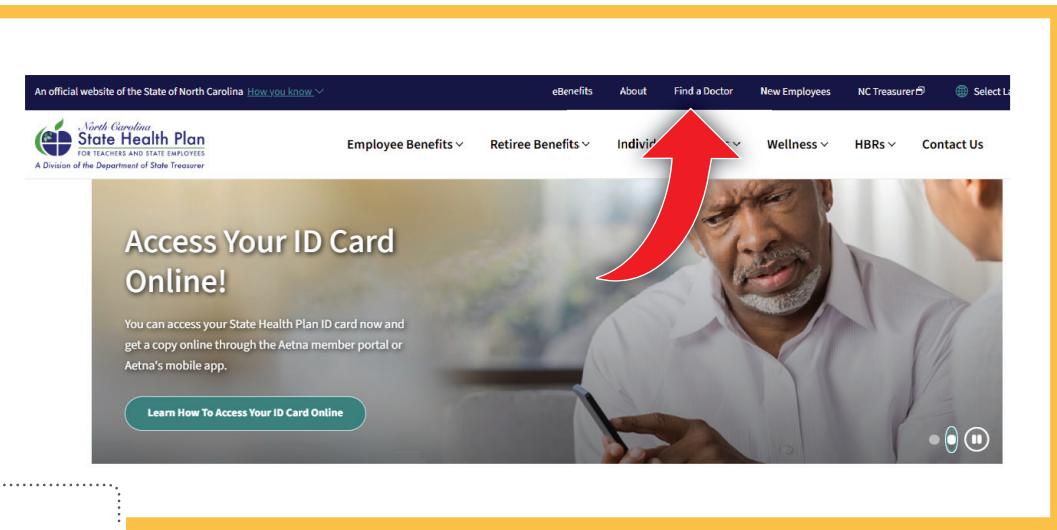


# How to Find a Preferred Provider

## Using the Aetna Find A Doctor Tool

1

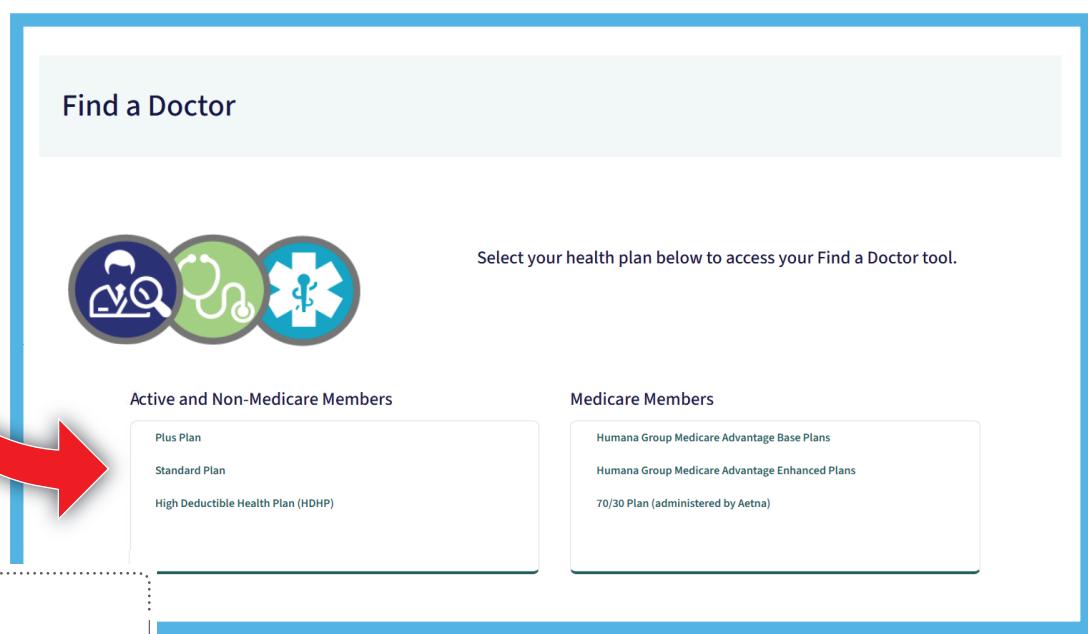
GO TO  
[www.SHPNC.gov](http://www.SHPNC.gov)  
CLICK ON  
Find a Doctor



Go to State Health Plan's website [www.SHPNC.gov](http://www.SHPNC.gov) and click Find a Doctor.

2

SELECT  
Your Plan Type



# 3

ENTER  
Search Criteria  
CLICK Search

Already a member?

Not registered yet? [Aetna](#)

[Login to Secure Site](#) [Register Now](#)

Why Register?  
You will be able to find all your coverage information online when you need it.

Searching as a member is better  
You Can:

- Get results for your plan
- View cost estimates
- Select a primary care doctor

Continue as a guest

Please enter your **home** location (zip, city, county or state) to access providers specific to your plan benefits.

Enter location here

Traveling? You can change your location after you select your plan

Look within

25 Miles  0 Miles 100 Miles

[Search](#)

Members may log in to an existing account, or select "Continue as Guest" if you don't have the info. needed to register for an account until you receive your new ID cards after Open Enrollment.

Enter zip code, city, county, or state into the search box. You can also adjust the search radius by using the slider to set the desired distance in miles from your chosen location. Click Search.

# 4

ENTER  
Doctor Name or  
Type of Doctor, OR  
CHOOSE Category

Directory of health care professionals for North Carolina State Health Plan

Home > Find a provider

Already a member? [Login to secure site](#) Searching by: North Carolina State Health Plan

What do you want to search for near 27502 (Apex, NC)? [Change location](#)

Eg: John Wright, Primary Care Physician, Dermatologists, Periodontists

OR

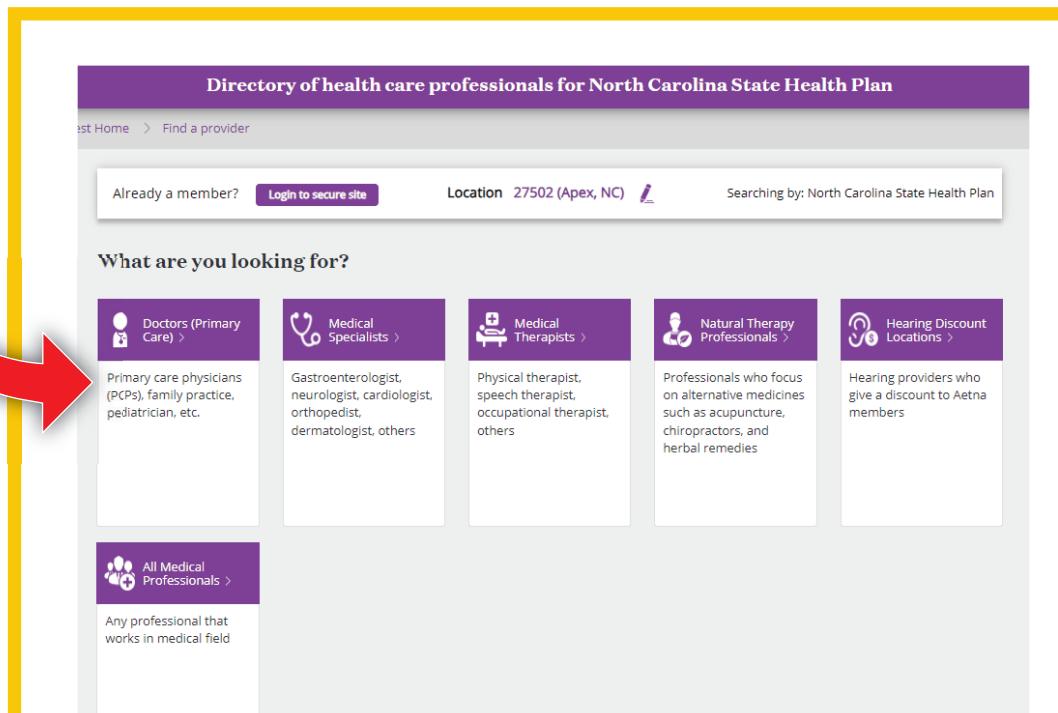
Find what you need by category

- Medical Doctors & Specialists > Primary care physicians (PCPs), pediatricians, cardiologists, OB/GYNs, others
- Hospitals & Facilities > Hospitals, physical therapy centers, nursing facilities, others
- Urgent Care > A type of facility focused on the delivery of urgent care outside of an emergency room
- Walk-In Clinics > All Other Results\*: A facility that accepts patients on a walk-in basis. \*Lists both designated and non-designated walk-in providers.
- Mental Health > Counseling, EAP, mental health facilities, substance use treatment, psychiatrists, others
- Labs & Testing > Bloodwork, lab tests, diagnostic testing centers, sleep centers, imaging centers, others
- Alternative Medicine > Chiropractors, acupuncturist, massage therapists, dieticians, others
- Durable Medical Equipment (DME) > Hearing aids, breast pumps, prosthetics, wheelchairs, diabetes equipment, others
- Common Procedures & Conditions > Search providers by procedures they perform or conditions they treat

Enter your doctor's name or the type of doctor you are looking for, OR Choose a category for the type of doctor, facility or care you need.

# 5

CHOOSE  
Subcategory



Directory of health care professionals for North Carolina State Health Plan

1st Home > Find a provider

Already a member? [Login to secure site](#) Location 27502 (Apex, NC) [Map](#) Searching by: North Carolina State Health Plan

What are you looking for?

- Doctors (Primary Care) > Primary care physicians (PCPs), family practice, pediatrician, etc.
- Medical Specialists > Gastroenterologist, neurologist, cardiologist, orthopedist, dermatologist, others
- Medical Therapists > Physical therapist, speech therapist, occupational therapist, others
- Natural Therapy Professionals > Professionals who focus on alternative medicines such as acupuncture, chiropractors, and herbal remedies
- Hearing Discount Locations > Hearing providers who give a discount to Aetna members

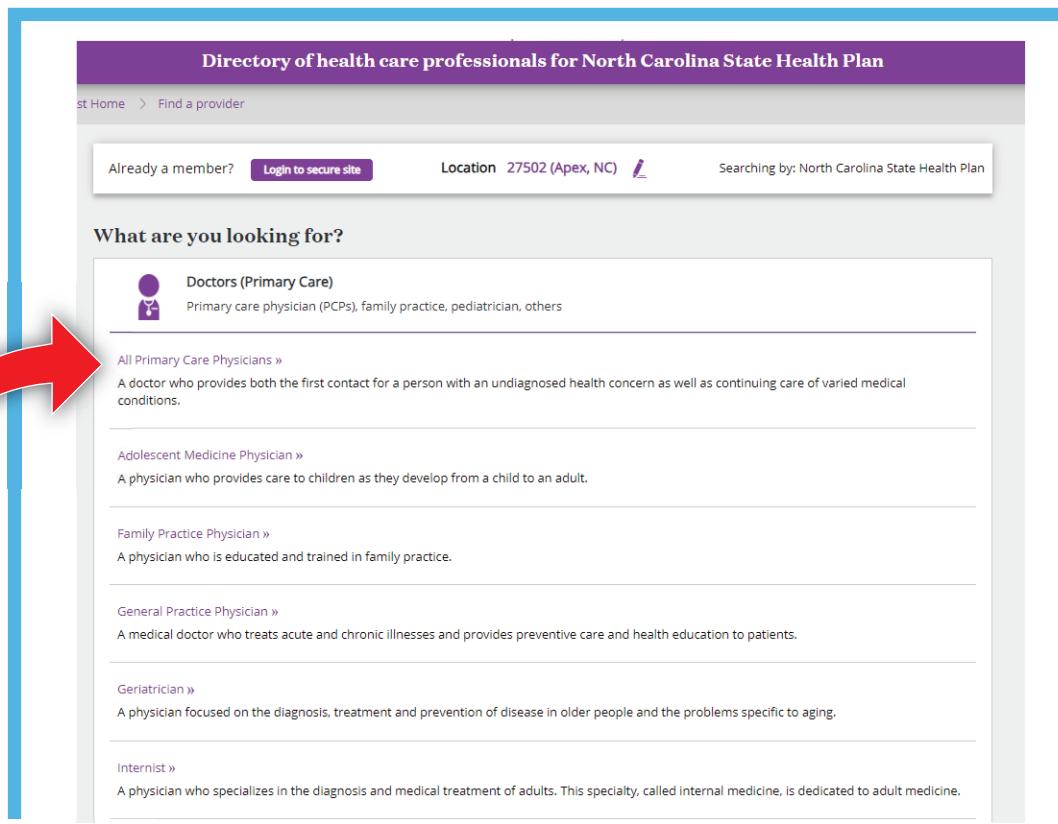
All Medical Professionals > Any professional that works in medical field

Choose the subcategory for the type of doctor, facility or care you need.

 Your options in this step and the next may differ from the shown example depending on the category you choose.

# 6

CHOOSE  
Narrowed  
Subcategory



Directory of health care professionals for North Carolina State Health Plan

1st Home > Find a provider

Already a member? [Login to secure site](#) Location 27502 (Apex, NC) [Map](#) Searching by: North Carolina State Health Plan

What are you looking for?

Doctors (Primary Care)

Primary care physician (PCPs), family practice, pediatrician, others

All Primary Care Physicians > A doctor who provides both the first contact for a person with an undiagnosed health concern as well as continuing care of varied medical conditions.

Adolescent Medicine Physician > A physician who provides care to children as they develop from a child to an adult.

Family Practice Physician > A physician who is educated and trained in family practice.

General Practice Physician > A medical doctor who treats acute and chronic illnesses and provides preventive care and health education to patients.

Geriatrician > A physician focused on the diagnosis, treatment and prevention of disease in older people and the problems specific to aging.

Internist > A physician who specializes in the diagnosis and medical treatment of adults. This specialty, called internal medicine, is dedicated to adult medicine.

Choose the narrowed subcategory for the type of doctor, facility or care.

In network search results for Primary Care Physician (PCP) near 27502 (Apex, NC)  
*See Important Notice About Participating Providers below*

In Network		List View	Map View	Filter & Sort	Print
#	A B C D E F G H I J K L M N O P Q R S T U V W X Y Z				
Provider/Facility Information		Distance	Plan Information	Ratings	
<b>Alexander, Steven T., MD</b> »  In Network <b>Provider ID #:</b> 9354427  1801 Olive Chapel Rd Ste 107 Apex, NC 27502  (919) 267-5862 <b>Specialties:</b> Family Practice <b>Accepts your insurance through :</b> Avance Care  In Network <b>Specialties:</b> Family Practice <input type="checkbox"/> Add to compare <a href="#">Report Incorrect Information »</a>		2.03 miles	 <b>Preferred Provider</b> Quality & Effective Care See Accepted Plans	 0 rating(s) »	
<b>Tomczyk, Marie, MS</b> »  In Network <b>Provider ID #:</b> 6689485  1801 Olive Chapel Rd Ste 107 Apex, NC 27502  (919) 267-5862 <b>Specialties:</b> Physician Assistant <b>Accepts your insurance through :</b> Avance Care  In Network <b>Specialties:</b> Physician Assistant <input type="checkbox"/> Add to compare <a href="#">Report Incorrect Information »</a>		2.03 miles	 <b>Preferred Provider</b> This provider has a specialty focus of Family Practice See Accepted Plans	 0 rating(s) »	

## BROWSE Preferred Providers

Notice the Preferred Provider badge, which identifies providers that have been identified by the Plan as providers who are committed to improved access to high-quality, affordable health care. When you select and see one of these providers you will pay the lowest copay for an office visit.



### HELPFUL TIPS:

- If you don't find the doctor you are looking for, try searching for the medical practice or group name.
- Some doctors may be in-network but will not appear in the directory. This is usually due to the practice not choosing to list nurse practitioners and/or physician assistants.